

FIG. 1

200

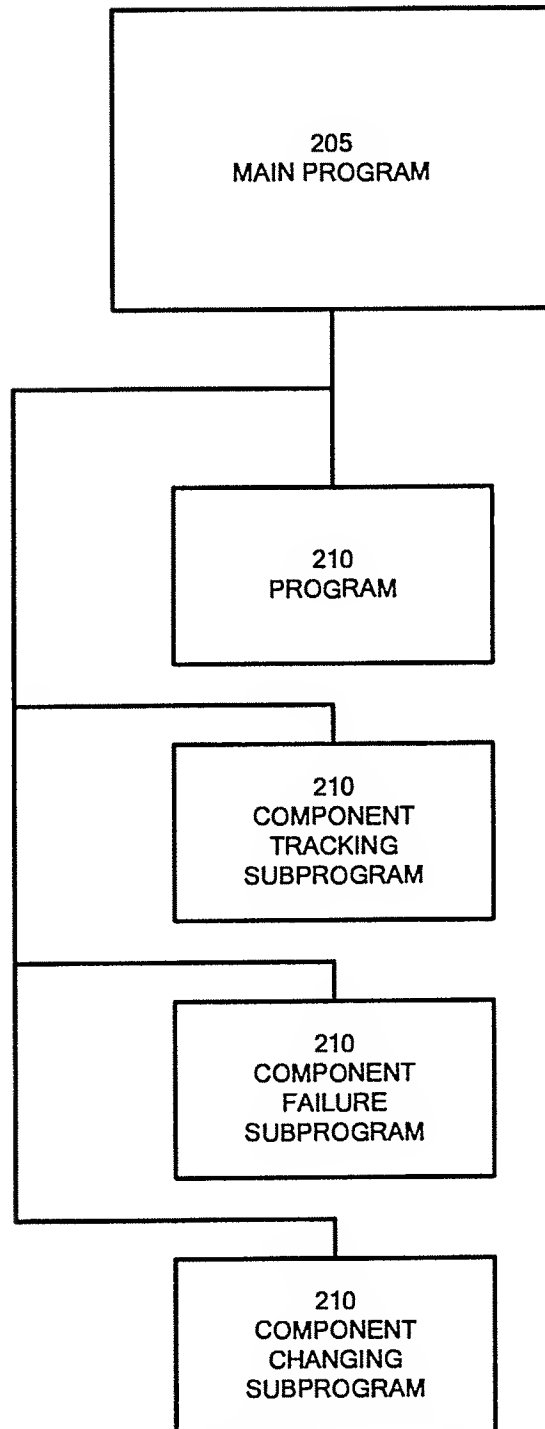


FIG. 2

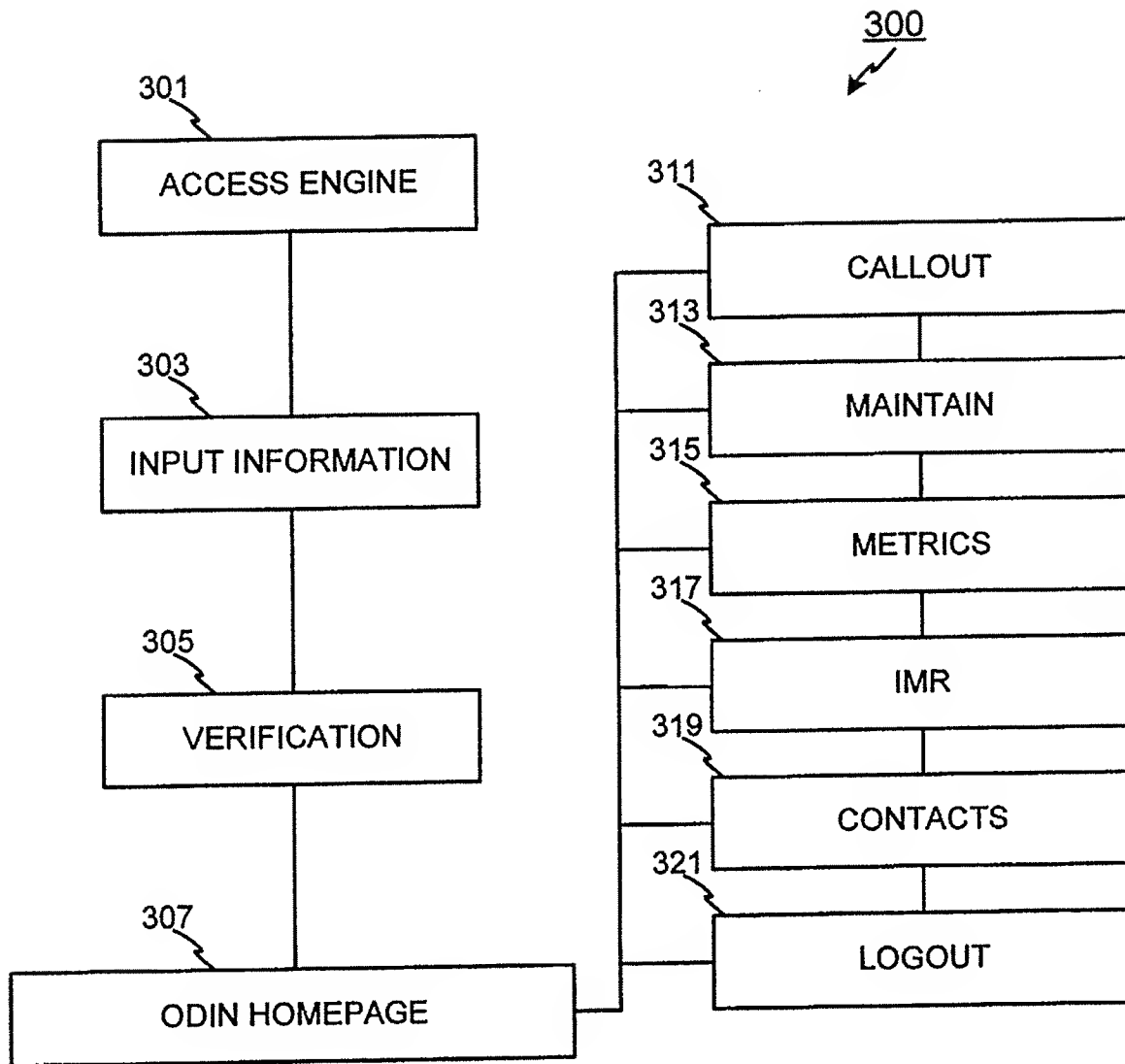
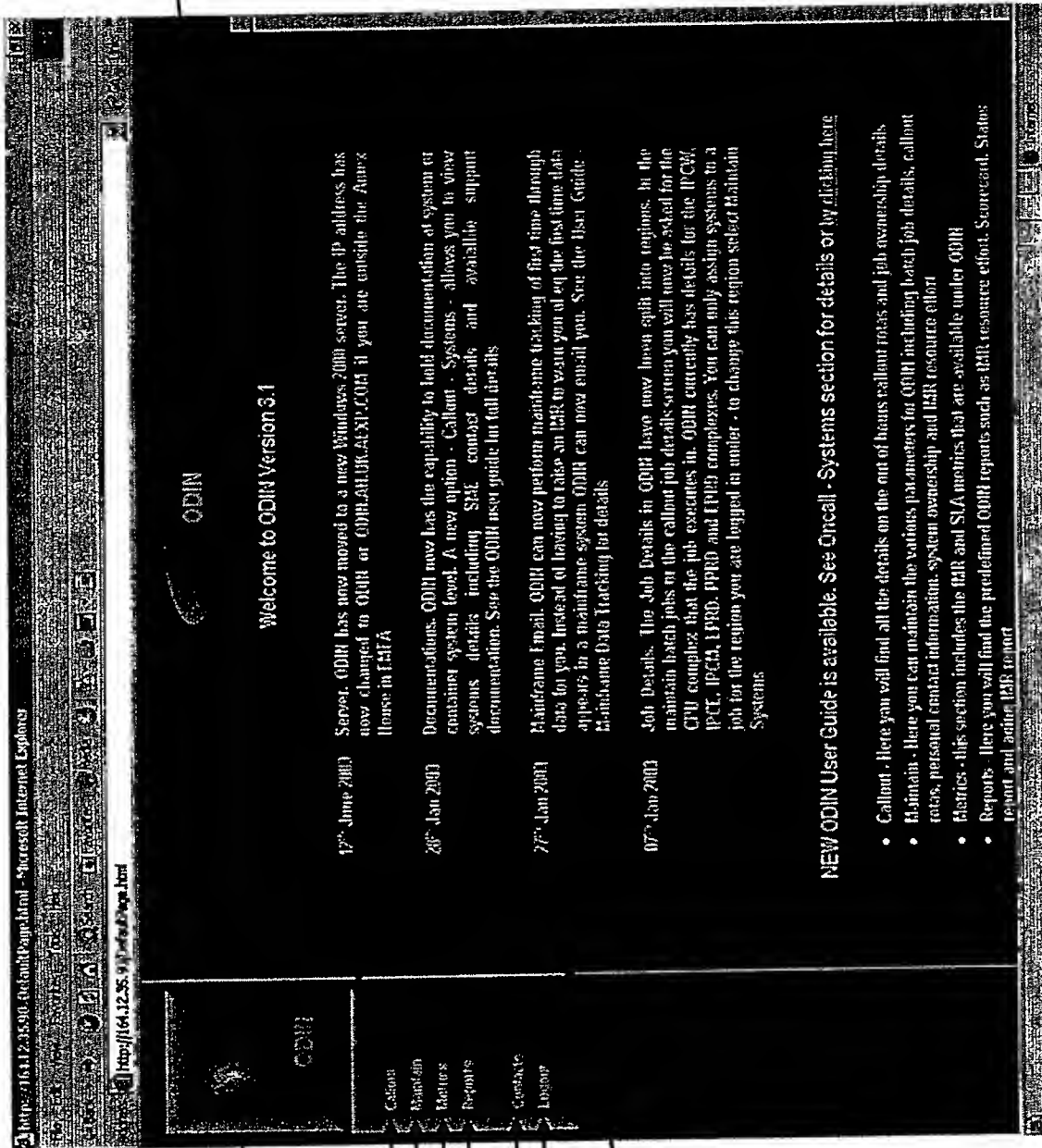


FIG. 3



400

Welcome to ODIN Version 3.1

17th June 2003
Server: ODIN has now moved to a new Windows 2000 server. The IP address has now changed to 10.10.10.10 or ODIN.MILK.AES.COM if you are outside the Amerx license in LARA

20th Jan 2003
Documentation: ODIN now has the capability to hold documentation of system or container system level. A new option - Callout - Systems - allows you to view systems details including SAE contact details and available support documentation. See the ODIN user guide for full details

27th Jan 2003
Mainframe Email: ODIN can now perform maintenance tracking of first time through data for you. Instead of having to take an EIR to wait you at the first time data appears in a mainframe system ODIN can now email you. See the User Guide - Mainframe Data Tracking for details

07th Jan 2003
Job Details: The Job Details in ODIN have now been split into regions. In the mainframe batch jobs in the callout job details screen you will now be asked for the CFI complex that the job executes in. ODIN currently has details for the IPCM, IPCT, IPCTA, LPRD, PPRD and LPRD complexes. You can only assign systems to a job for the region you are logged in under - to change this region select Mainframe Systems

NEW ODIN User Guide is available. See [Orcall - Systems section for details](#) or by clicking [here](#)

- Callout - Here you will find all the details on the out of hours callout rates and job ownership details
- Mainframe - Here you can maintain the various parameters for ODIN including batch job details, callout rates, personal contact information, system ownership and IAR resource effort
- Metrics - this section includes the IAR and SLA metrics that are available under ODIN
- Reports - Here you will find the predefined ODIN reports such as IAR resource effort, Scorecard, Status report and other IAR report

FIG. 4

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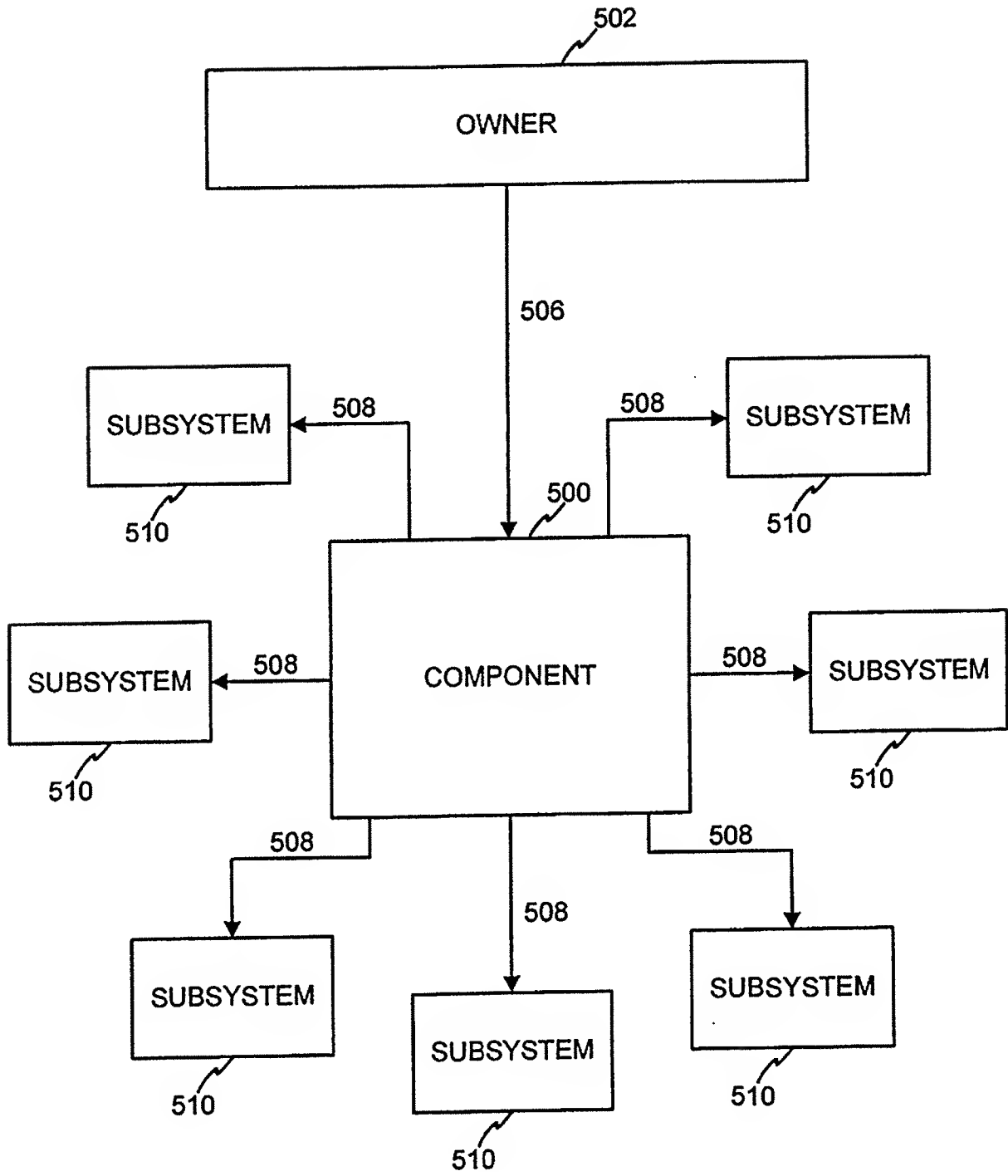


FIG. 5